



Electronic Hookswitch Guide 2023

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EHS Guide

Contents

3	EHS 550 Electronic Hookswitch Box AG22-0154	13	Samsung EHS Solution AG22-0220
4	EHS 550 Electronic Hookswitch Box AG22-0188	14	Siemens/Unify EHS Solution AG22-0218
5	Aastra EHS Solution AG22-0218	15	Snom EHS Solution AG22-0220
6	Avaya EHS Solution A AG22-0222	16	Alcatel EHS Solution AG22-0219
7	Avaya EHS Solution B AG22-0217	17	Panasonic EHS Solution AG22-0214
8	Avaya EHS Solution C AG22-0211	18	Polycom EHS Solution AG22-0213
9	Mitel EHS Solution AG22-0218	19	Yealink EHS Solution AG22-0221
10	Cisco EHS Solution A AG22-0212	20	Toshiba EHS Solution AG22-0211
11	Cisco EHS Solution B AG22-0220	21	EHS set-up for W860 and W880
12	Shortel EHS Solution AG22-0211		

EHS Guide



Compatible desk phones:

Aastra 5370 & 5370 IP
Aastra 5380 & 5380 IP

Aastra 6771

Aastra 6773 & 6773 IP
Aastra 6775 & 6775 IP

Aastra 6739i

Aastra 7434 IP
Aastra 7444 IP

EHS 550 Electronic Hookswitch Box

AG22-0154

and



EHS 550 Electronic Hookswitch Box

and



AW70



AW80

EHS Guide



Compatible desk phones:

EHS 550 Electronic Hookswitch Box

AG22-0188

Aastra 6735i & 6753i

Aastra 6737i & 6739i

Aastra 6755i & 6757i

and



EHS 550 Electronic Hookswitch Box

and



AW70



AW80

EHS Guide



**Part code for Aastra 621 model:
AG22-0218**



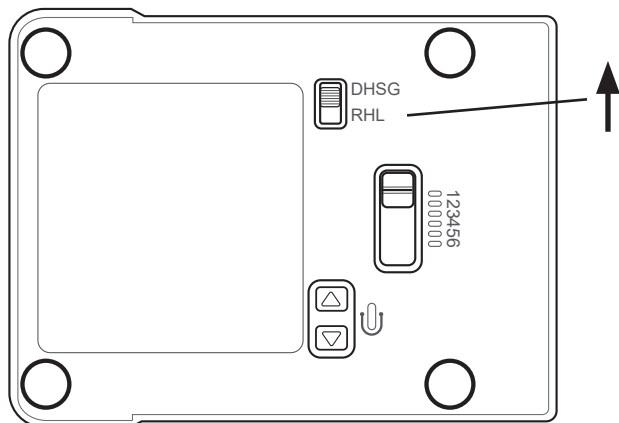
Compatible desk phones:

Aastra 5370 (Standard & IP)
Aastra 5380 (Standard & IP)
Aastra 6771

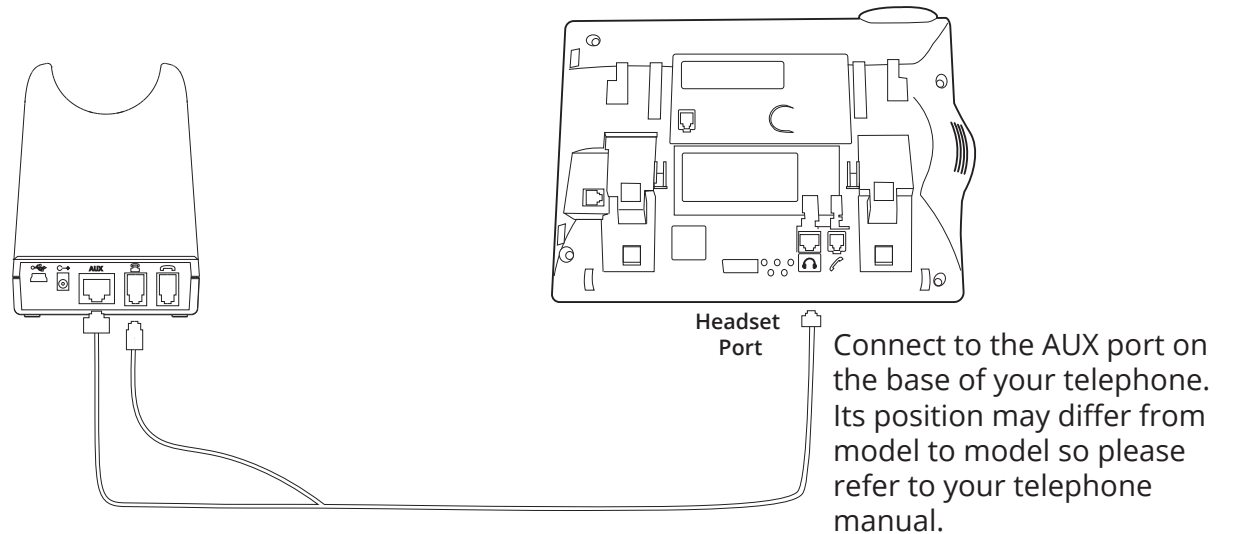
Aastra 6773 (Standard & IP)
Aastra 6775 (Standard & IP)
Aastra 7434 IP

Aastra 7444 IP
Aastra 6739i

Step 1. Switch EHS Selection switch on headset base to to DHSG setting.



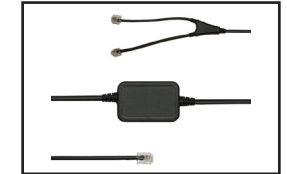
Step 2. Connect the DHS Cable to the Headset base and telephone.



EHS Guide



**Part code for Avaya 627 model:
AG22-0222**



Compatible desk phones:

Avaya 1408

Avaya 1416

Avaya 1608

Avaya 1616

Avaya 6416D+M

Avaya 6424D+M

Avaya 9404

Avaya 9408

Avaya 9504

Avaya 9508

Avaya 9611G

Avaya 9621G

Avaya 9641G

Avaya J139

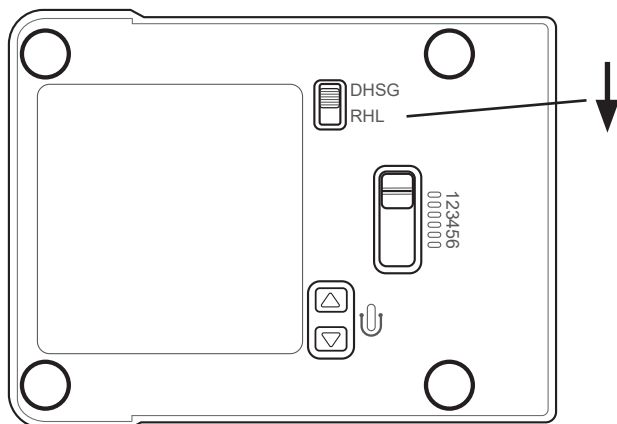
Avaya J159

Avaya J169

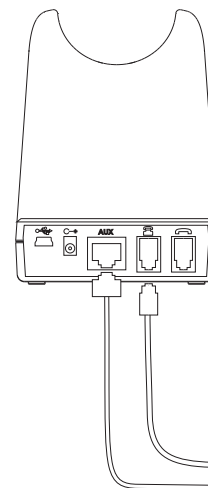
Avaya J179

Avaya J189

Step 1. Switch EHS Selection switch on headset base to RHL setting.

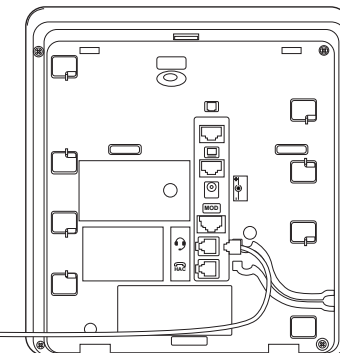


Step 2. Connect your Avaya A EHS cable to the AUX and TEL port on the headset base.



Step 3. Connect the other end of the Avaya A EHS cable in the headset port on the telephone.

627
AVAYA (A) EHS Cable
CE

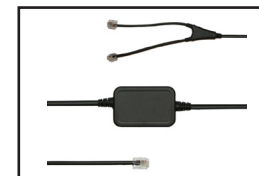


Headset
Port

EHS Guide



**Part code for Avaya 628 model:
AG22-0217**



Compatible desk phones:

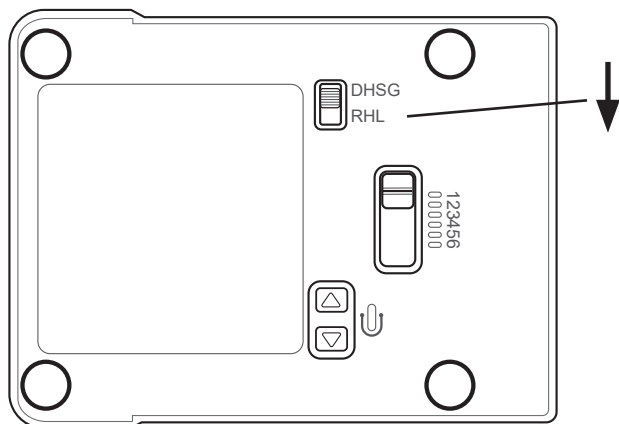
Avaya 2420
Avaya 4610/4610SW
Avaya 4620/4620SW

Avaya 4621/4621SW
Avaya 4622/4622SW
Avaya 4625/4625SW

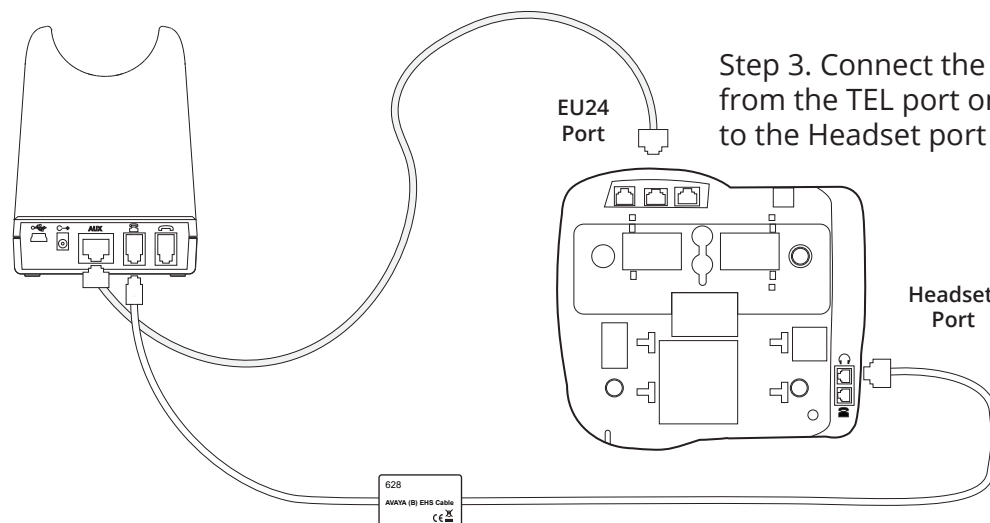
Avaya 4630/4630SW
Avaya 5420
Avaya 5610

Avaya 5620
Avaya 5621
Avaya 5625

Step 1. Switch EHS Selection switch on headset base to RHL setting.



Step 2. Connect your Avaya B EHS cable to the AUX socket on the Headset base and to the EU 24 port on the telephone.



Step 3. Connect the headset cable from the TEL port on the headset base to the Headset port on the telephone.

EHS Guide

AVAYA

**Part code for Avaya 633 model:
AG22-0211**



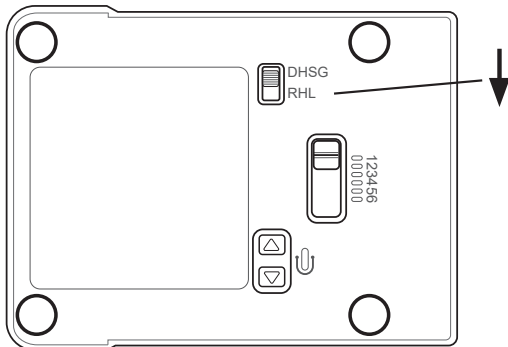
Compatible desk phones:

Avaya 2410
Avaya 5410
Avaya 9608/9610

Avaya 9620/20C/20L
Avaya 9630/30G
Avaya 9640/40C/40G

Avaya 9650/50C
Avaya 9670
Avaya 9641G

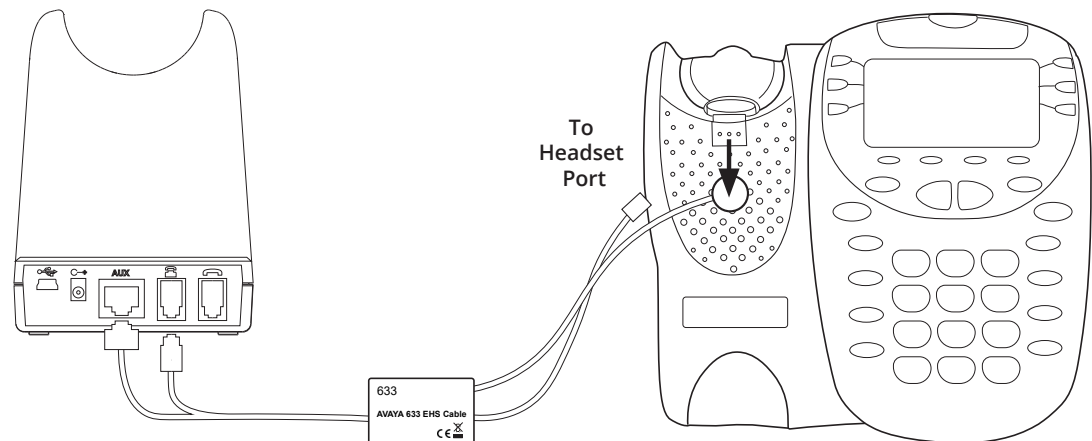
Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your Avaya 633 cable to the AUX and TEL sockets on the Headset base.

Step 3. Remove the white tape off the Ringer Sensor microphone, then fix the microphone to the Ringer sound outlet on your deskphone.

Step 4. Plug the Ringer Sensor cable into the MIC jack on the EHS Cable box.



EHS Guide



**Part code for Mitel 621 model:
AG22-0218**



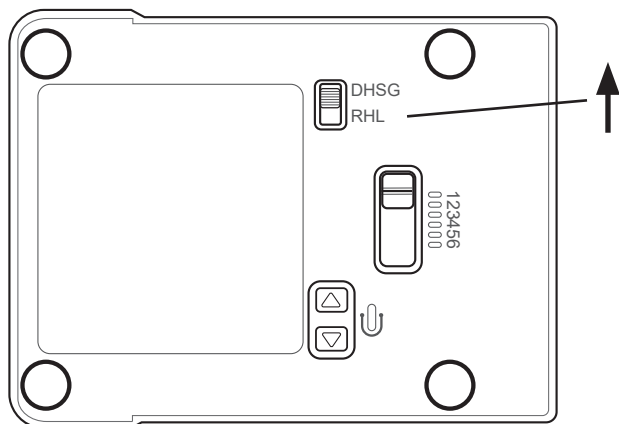
Compatible desk phones:

Mitel 5380/5370/5370ip/5380ip
Mitel 6735i/6737i/6739i
Mitel 6753i/6755i/6757i/6757i CT

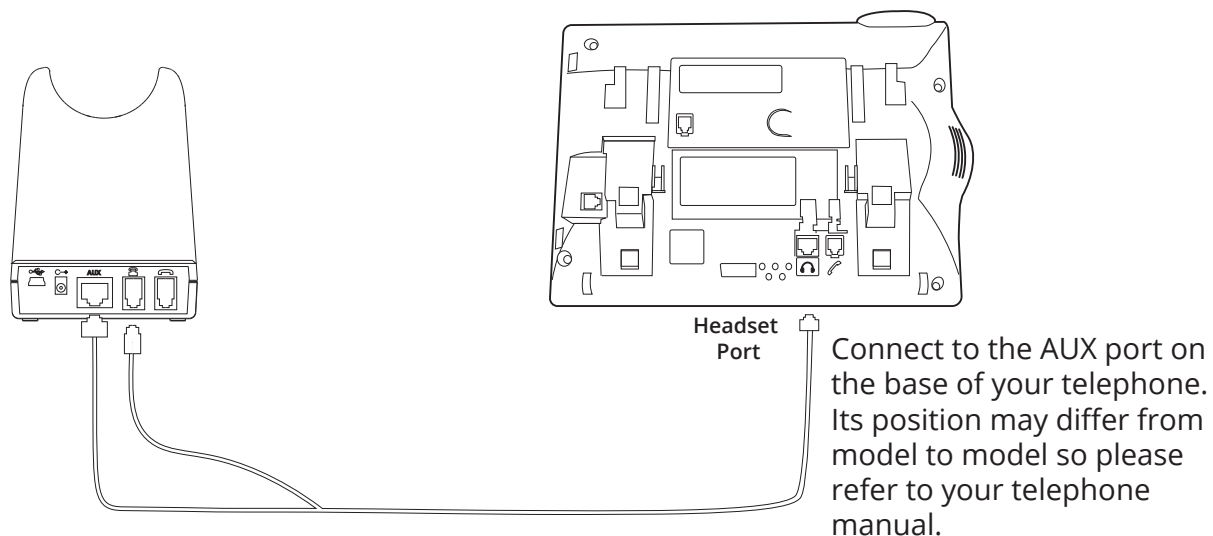
Mitel 6771/6773/6775/6773ip/6775ip
Mitel 6865i/6867i/6869i
Mitel 6920ip/6930ip/6940ip

Mitel 7434ip/7444ip

Step 1. Switch EHS Selection switch on headset base to to DHSG setting.



Step 2. Connect the DHSG Cable to the Headset base and telephone.



EHS Guide

**Part code for Cisco 625 model:
AG22-0212**



Compatible desk phones:

Cisco 6945
Cisco 7942G

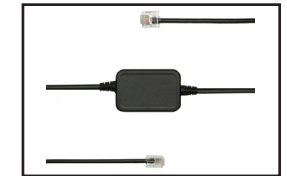
Cisco 7945G
Cisco 7962G

Cisco 7965G
Cisco 7975G

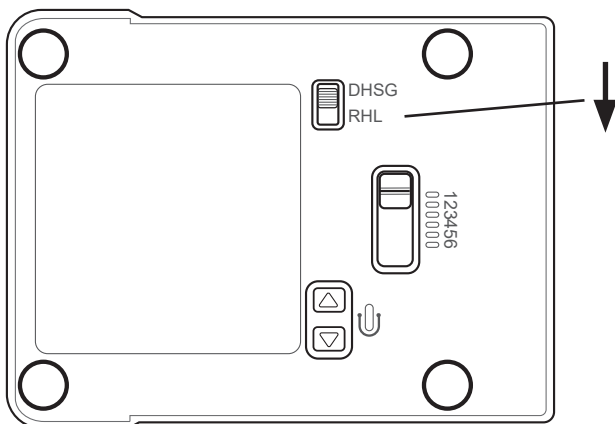
Cisco 7821
Cisco 7841

Cisco 7861
Cisco 8841

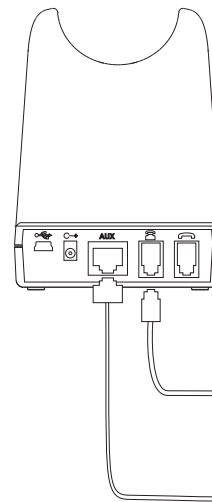
Cisco 8851
Cisco 8861



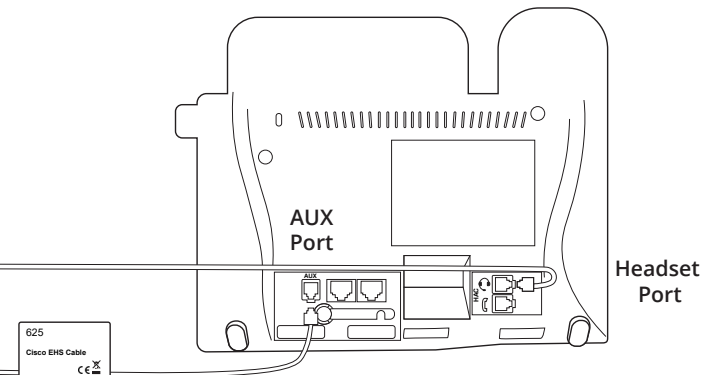
Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your Cisco Cable to the AUX socket on the headset base and AUX socket on the telephone.



Step 3. Connect the headset cable from the TEL port on the headset base to Headset port on the telephone



EHS Guide

**Part code for Cisco 626 model:
AG22-0220**



Compatible desk phones:

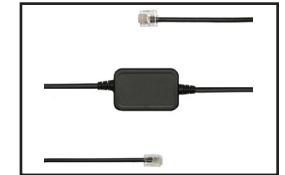
Cisco IP 8961
Cisco IP 9951

Cisco IP 9971
Cisco IP 8851

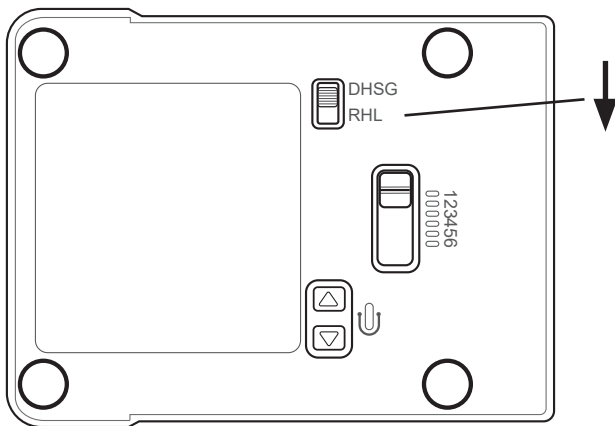
Cisco IP 8861
Cisco IP 8865

Cisco DX 650
Cisco DX 70

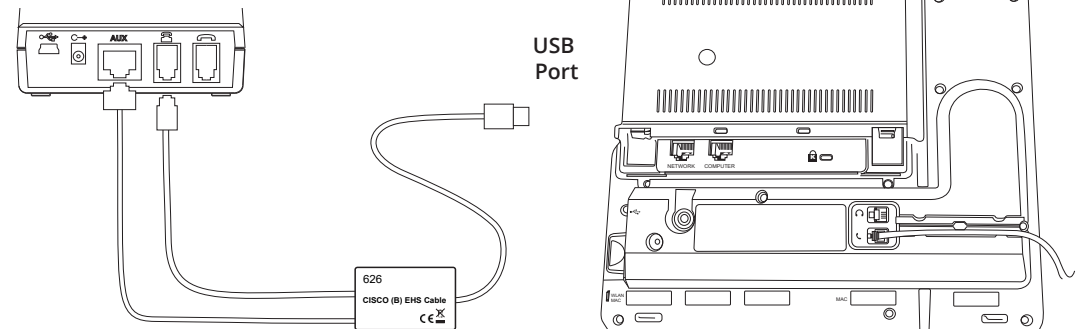
Cisco DX 80



Step 1. Switch EHS Selection switch on headset base to RHL setting.



Step 2. Connect your Cisco EHS cable to the AUX and TEL sockets on the Headset base
Step 3. Connect the other end of the Cisco EHS cable into the USB Port of the telephone
Step 4. In the telephone communication manager, under the tab 'Wideband Headset UC Control' the option 'enabled' must be selected.
Step 5. Under the tab 'Enable/Disable USB Classes' the option 'Audio Class' must be selected.



EHS Guide



**Part code for Shoretel 633 model:
AG22-0211**



Compatible desk phones:

Shoretel IP 212K

Shoretel IP 265

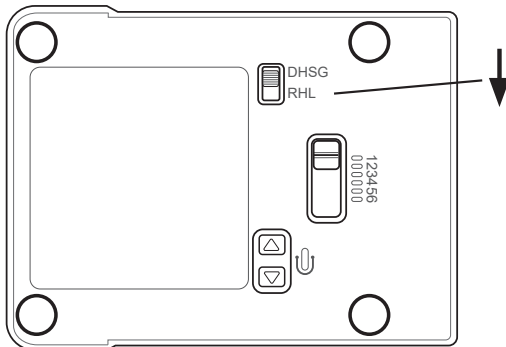
Shoretel IP 480/480G

Shoretel IP 565/565G

Shoretel IP 230/230G

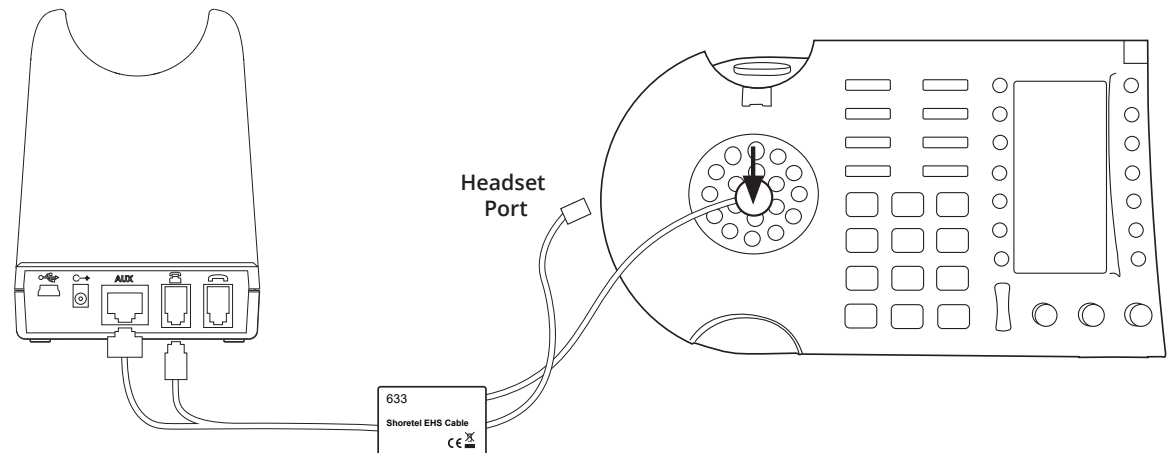
Shoretel IP 560/560G

Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your Avaya 633 cable to the AUX and TEL sockets on the headset base.

Step 3. Remove the white tape off the Ringer Sensor microphone, then fix the microphone to the Ringer sound outlet on your deskphone
Step 4. Plug the Ringer Sensor cable into the MIC jack on the EHS Cable box



SAMSUNG

Compatible desk phones:

SMT i5343
SMT i6010
SMT i6011

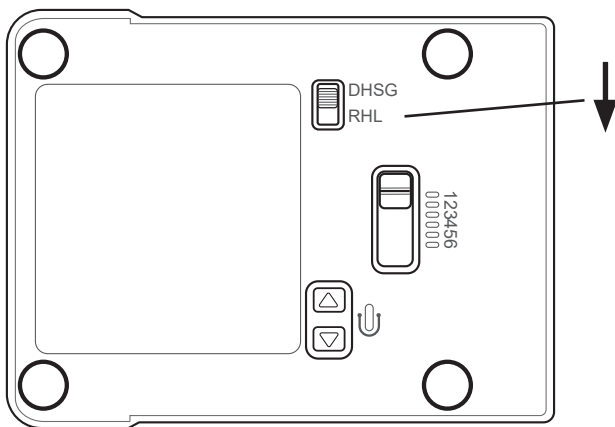
SMT i6020
SMT i6021

EHS Guide

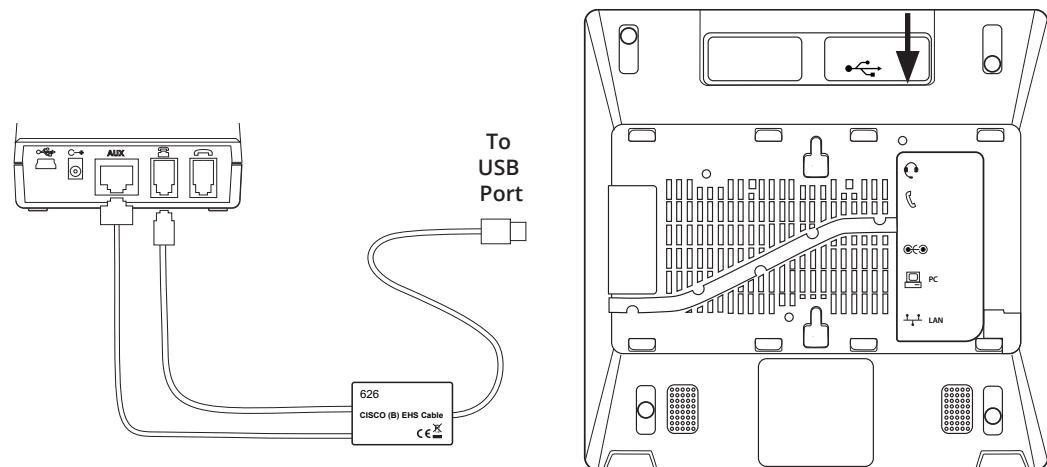
**Part code for Samsung 626 model:
AG22-0220**



Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your 626 cable to the AUX and TEL sockets on the headset base.
Step 3. Connect the other end of the 626 cable into the USB Port of the telephone.
Step 4. For the setup of your phone please refer to the telephone manual.



EHS Guide



**Part code for Siemens/Unify 621 model:
AG22-0218**

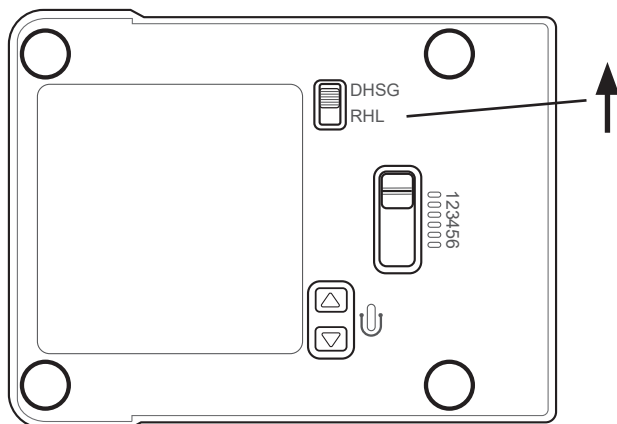


Compatible desk phones:

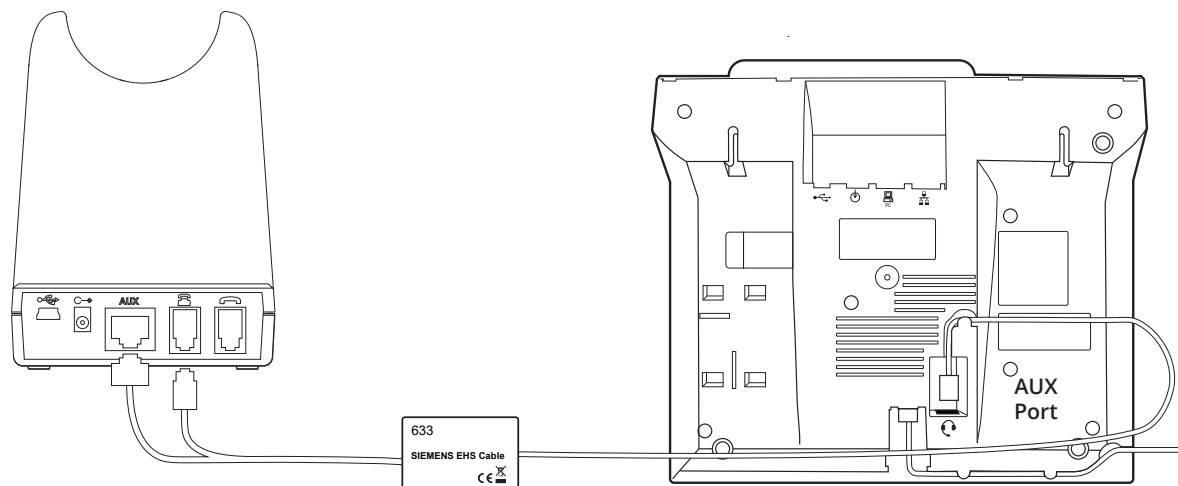
Siemens Openstage 30/40/60/80
Siemens Optipoint 410 Std/Adv
Siemens Optipoint 420 Std/Adv

Siemens Optipoint 500 Std/Adv/Eco
Siemens Optipoint 600

Step 1. Switch EHS Selection switch on headset base to DHSG setting.



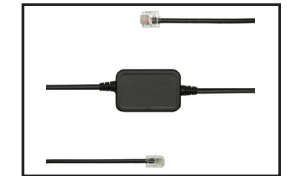
Step 2. Connect the 621 DHSG Cable to the headset base and telephone.
Step 3. Connect to the AUX port on the base of your telephone. Its position may differ from model to model so please refer to your telephone manual.



snom

EHS Guide

**Part code for Snom 626 model:
AG22-0220**

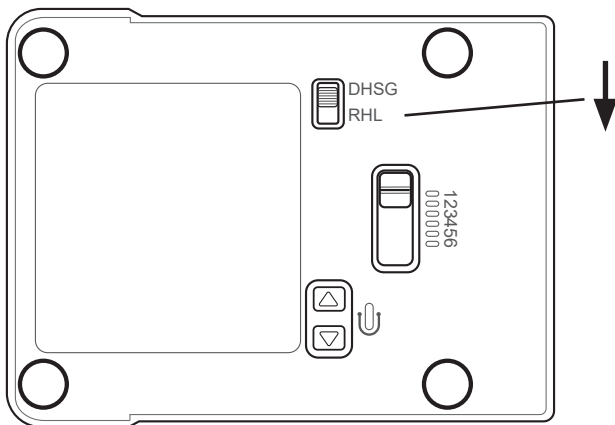


Compatible desk phones:

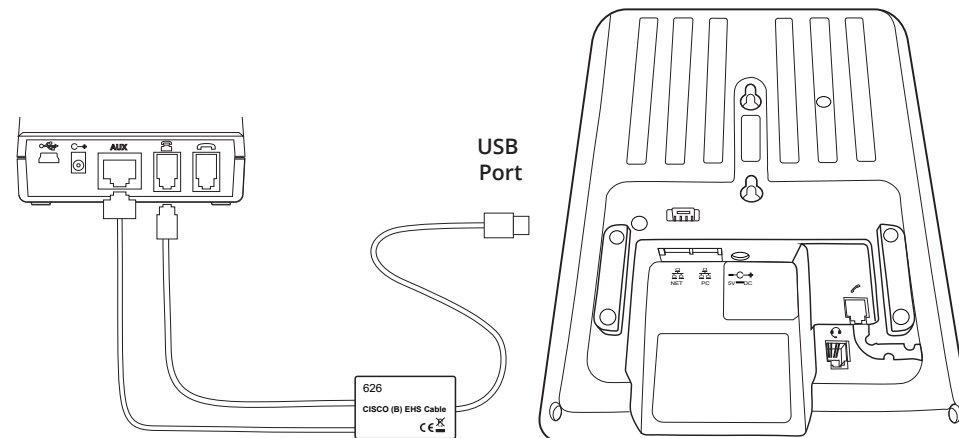
Snom 715
Snom 720
Snom 760

Snom D715
Snom D725
Snom D765

Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your 626 cable to the AUX and TEL sockets on the headset base.
Step 3. Connect the other end of the 626 cable into the USB Port of the telephone.
Step 4. For the setup of your phone please refer to the telephone manual.



EHS Guide

**Part code for Alcatel 623 model:
AG22-0219**



Compatible desk phones:

Alcatel IP Touch 4028
Alcatel IP Touch 4029
Alcatel IP Touch 4038

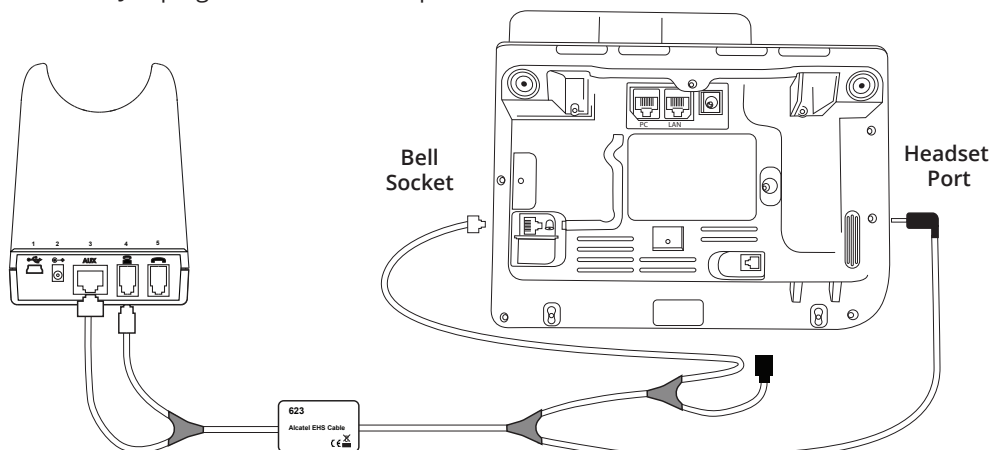
Alcatel IP Touch 4039
Alcatel IP Touch 4068
Alcatel Lucent 8012

Alcatel Lucent 8028
Alcatel Lucent 8038
Alcatel Lucent 8068

Alcatel Lucent 8029 TDM
Alcatel Lucent 8039 TDM

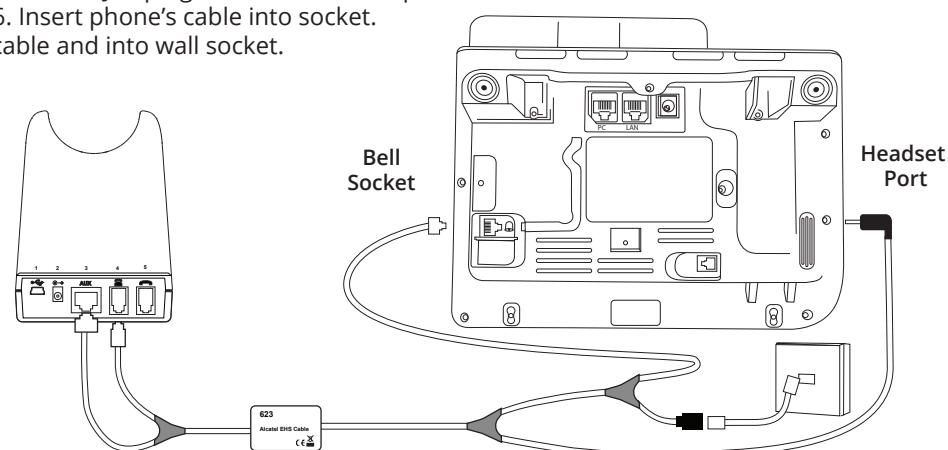
Connection to Alcatel 8 Series Phones:

- Step 1. Switch EHS Selection Switch to RHL Setting.
- Step 2. Insert RJ45 plug into AUX port on headset base.
- Step 3. Insert RJ9 plug into TEL port on headset base.
- Step 4. Insert 3.5mm phone jack into headset port.
- Step 5. Insert RJ12 plug into bell socket of phone.



Connection to Alcatel 9 Series Phones:

- Step 1. Switch EHS Selection Switch to RHL Setting.
- Step 2. Insert RJ45 plug into AUX port on headset base.
- Step 3. Insert RJ9 plug into TEL port on headset base.
- Step 4. Insert 3.5mm phone jack into headset port.
- Step 5. Insert RJ12 plug into bell socket of phone.
- Step 6. Insert phone's cable into socket. on Y cable and into wall socket.



Panasonic

EHS Guide

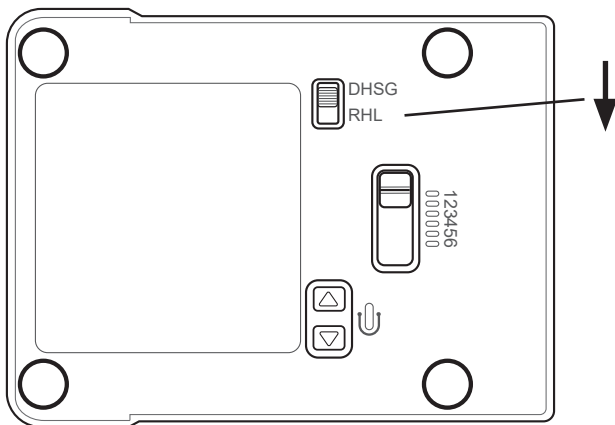
**Part code for Panasonic 630 model:
AG22-0214**



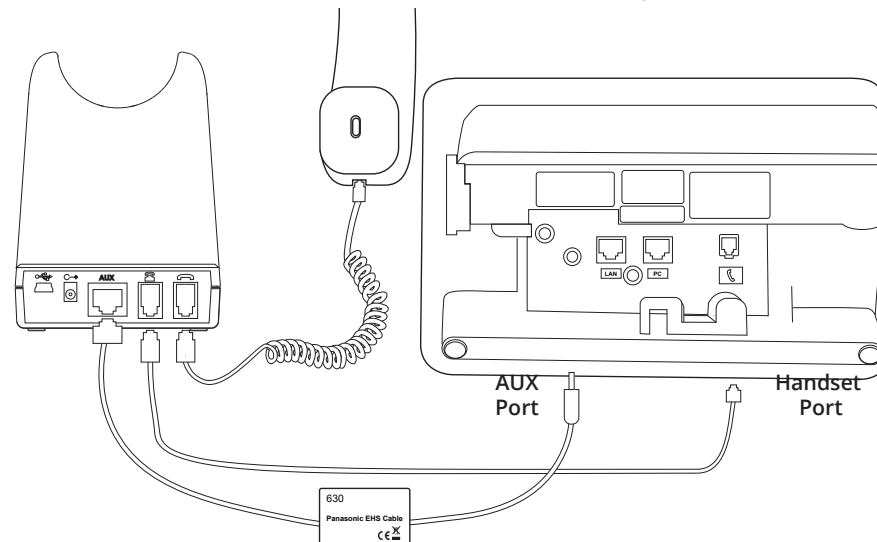
Compatible desk phones:

KX-UT133	KX-UT670	KX-DT543
KX-UT136	KX-NT553	KX-DT546
KX-UT248	KX-NT556	KX-DT554

Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your Panasonic EHS Cable to the AUX socket on the headset base and the AUX socket on the telephone.



Step 3. Connect the handset curly cable from the telephone handset to the Handset port on the headset base.

Step 4. Connect the headset cable from the TEL port on the Headset base to the Handset port on the telephone.

EHS Guide



**Part code for Polycom 629 model:
AG22-0213**

Compatible desk phones:

Polycom SP IP320
Polycom SP IP321
Polycom SP IP330

Polycom SP IP331
Polycom SP IP335
Polycom SP IP430

Polycom SP IP450
Polycom SP IP550
Polycom SP IP560

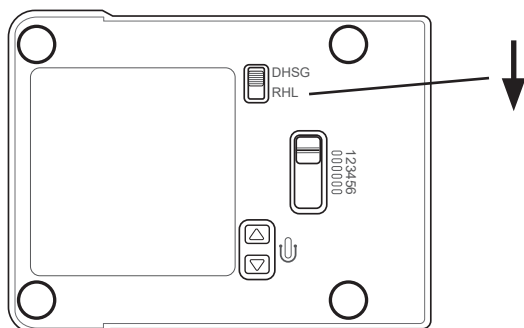
Polycom SP IP650
Polycom SP670
Polycom VVX300

Polycom VVX310
Polycom VVX400
Polycom VVX410

Polycom VVX500
Polycom VVX600
Polycom VVX1500

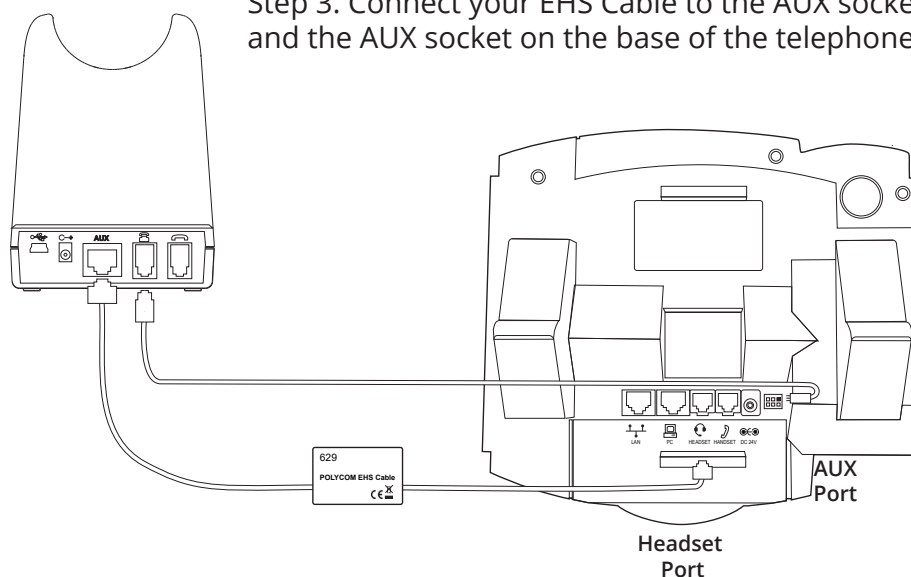


Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Set the Polycom telephone to 'Jabra DHSG' mode.
On the telephone:
Press 'Menu' and Select:
Settings>Basic>Preferences>Headset>Analog Headset

Step 3. Connect your EHS Cable to the AUX socket on the headset base and the AUX socket on the base of the telephone.



Step 4. Connect the headset cable from the TEL port on the headset base to the Headset port on the telephone.

Yealink

EHS Guide

**Part code for Yealink 634 model:
AG22-0221**



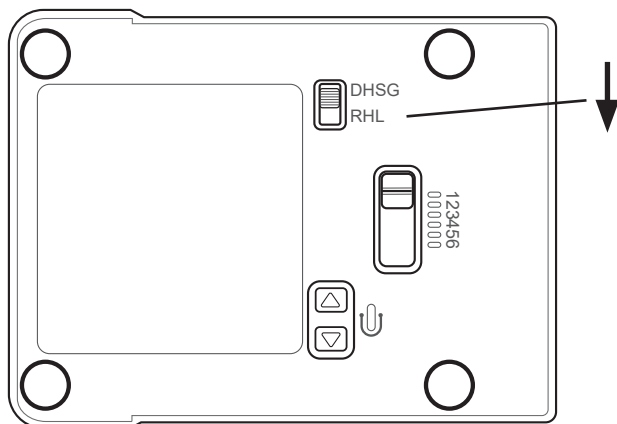
Compatible desk phones:

Yealink T41S
Yealink T42S
Yealink T46S

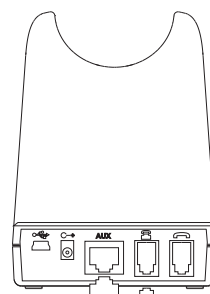
Yealink T48S
Yealink T53
Yealink T53W

Yealink T54W
Yealink T57W
Yealink T58A

Step 1. Switch EHS Selection switch on headset base to to RHL Setting.

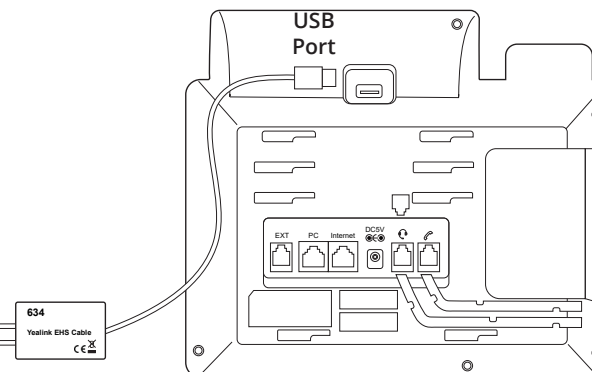


Step 2. Connect your Yealink 634 cable to AUX and TEL sockets on the headset base.



Step 3. Connect the other end fo the 634 cable into the USB port of the telephone.

Step 4. For the setup of your phone please refer to the telephone manual.



TOSHIBA

EHS Guide

**Part code for Panasonic 633 model:
AG22-0211**



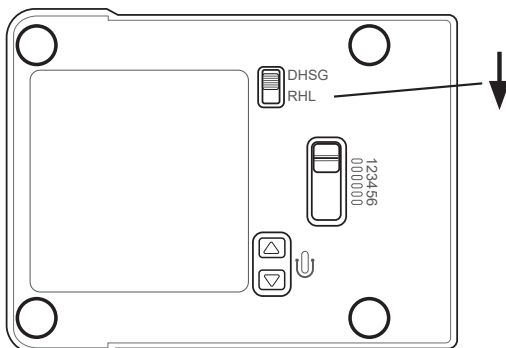
Compatible desk phones:

Toshiba DKT 2001/2010/2020
Toshiba IPT 2008/2010/2020
Toshiba DKT 3007/3010/3014/3020

Toshiba DP 5008/5018/5022/5032
Toshiba DP 5122/5130/5132
Toshiba IP 5022/5122/5131/5132

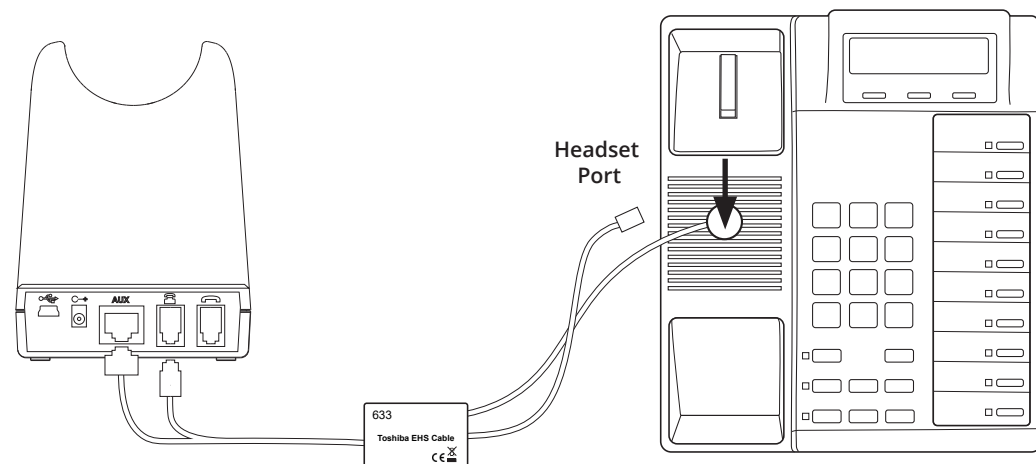
Toshiba IP 5522/5631

Step 1. Switch EHS Selection switch on headset base to to RHL setting.



Step 2. Connect your Avaya 633 cable to the AUX and TEL sockets on the Headset base.

Step 3. Remove the white tape off the Ringer Sensor microphone, then fix the microphone to the Ringer sound outlet on your deskphone.
Step 4. Plug the Ringer Sensor cable into the MIC jack on the EHS Cable box.

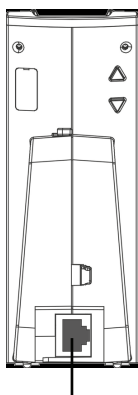


EHS Guide

EHS set-up for W860 and W880

Connect the RJ45 plug to the AUX port on the W860 / W880 base, located on the back of the headset base station.

Plug the other end to the socket on your desk phone (refer to your supplier).



W860 / W880 AUX port



	W860	W880
Range	Up to 400 metres	Up to 400 metres
Talk Time	Up to 7 hours (per battery)	Up to 7 hours (per battery)
Hot swap function*	Yes	Yes
Wearing style	Ear hook and adjustable headband	Ear hook and adjustable headband
VoIP/USB	No	Yes
ECO DECT	Yes	Yes
Conference function	Yes	Yes
USB type	Software built-in	Software built-in
Universal headset base	No	No

* Replace and charge battery even when a call is being made.