

The logo for Agent Headsets, featuring the word "agent" in a lowercase, white, sans-serif font. The letter "a" is stylized with a white dot in the center.

Power to CONNECT

Electronic Hookswitch Guide 2022

Agent Headsets

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EHS Guide

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EHS Guide



Compatible desk phones:

Part code for Aastra model:

AG22-0154

Aastra 5370 & 5370 IP
Aastra 5380 & 5380 IP

Aastra 6771

Aastra 6773 & 6773 IP
Aastra 6775 & 6775 IP

Aastra 6739i

Aastra 7434 IP
Aastra 7444 IP

and



EHS 550 Electronic Hookswitch Box

and



AW50



AW60



AW70



AW80

EHS Guide



Compatible desk phones:

Part code for Aastra model:

AG22-0153

Aastra 6735i & 6753i

Aastra 6737i & 6739i

Aastra 6755i & 6757i

and



EHS 550 Electronic Hookswitch Box

and



AW50



AW60



AW70



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Compatible desk phones:

Part code for Alcatel model:

AG22-0155

Alcatel IP Touch 4028
Alcatel IP Touch 4038

Alcatel IP Touch 4039
Alcatel IP Touch 4068
Alcatel IP Touch 4029

Alcatel Lucent 8012
Alcatel Lucent 8028

Alcatel Lucent 8038
Alcatel Lucent 8068

Alcatel Lucent 8029 TDM
Alcatel Lucent 8039 TDM

and



EHS 550 Electronic Hookswitch Box

and



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Compatible desk phones:

Avaya 1408
Avaya 1416

Avaya 1608
Avaya 1616

Avaya 6416D+M
Avaya 6424D+M

Avaya 9404
Avaya 9408

Avaya 9504
Avaya 9508

Part code for Avaya model:

AG22-0211

Avaya 9611G
Avaya 9621G
Avaya 9641G

and



EHS Cable for Avaya

and



AW50



AW60



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AW80

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Compatible desk phones:

Part code for Avaya model:

AG22-0217

Avaya 2420
Avaya 4610/4610SW

Avaya 4620/4620SW
Avaya 4621/4621SW

Avaya 4622/4622SW
Avaya 4625/4625SW

Avaya 4630/SW
Avaya 5420

Avaya 5610
Avaya 5620

Avaya 5621
Avaya 5625

and



EHS Cable for Avaya

and



AW50



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Compatible desk phones:

Part code for Avaya model:

AG22-0217

Avaya 2410
Avaya 5410

Avaya 9608/9610
Avaya 9620/20C/20L

Avaya 9630/30G
Avaya 9640/40C/40G

Avaya 9650/50C
Avaya 9641G

and



EHS Cable for Avaya

and



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Compatible desk phones:

Part code for Cisco model:

AG22-0212

Cisco 6949
Cisco 7952G

Cisco 7945G
Cisco 7962G

Cisco 7965G
Cisco 7975G

Cisco 7821
Cisco 7841

Cisco 7861
Cisco 8841

Cisco 8851
Cisco 8861

and



EHS Cable for Cisco

and



AW50



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EHS Guide



Compatible desk phones:

Part code for Cisco model:

AG22-0212

Cisco IP 8961
Cisco IP 9951

Cisco IP 9971
Cisco IP 8851

Cisco IP 8861
Cisco IP 8865

Cisco DX 650
Cisco DX 70

Cisco DX 80

and



EHS Cable for Cisco

and



AW50



AW60



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AW80

EHS Guide



Compatible desk phones:

Part code for Mitel model:

AG22-0155

Mitel 5380/5370/5370i/5380i
Mitel 6735i/6737i/6739i

Mitel 6753i/6755i/6757i/6757i CT
Mitel 6771/6773/6775/6773ip/6775ip

Mitel 6865i/6867i/6869i
Mitel 6920ip/6930ip/6940ip

Mitel 7434ip/7444ip

and



EHS 550 Electronic Hookswitch Box

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Panasonic®

Compatible desk phones:

Part code for Panasonic Cable & EHS 550 Converter:

AG22-0187 & AG22-0214

KX-UT113
KX-UT136

KX-UT248
KX-UT670

KX-NT553
KX-NT556

KX-DT543
KX-DT546

KX-DT554

and



EHS 550 Electronic Hookswitch Box

Or



Panasonic EHS Cable

and



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EHS Guide



Compatible desk phones:

Polycom SP IP320
Polycom SP IP321
Polycom SP IP330
Polycom SP IP331
Polycom SP IP335
Polycom SP IP430

Part code for Polycom model:

Polycom SP IP450
Polycom SP IP550
Polycom SP IP560
Polycom SP IP650
Polycom SP IP670
Polycom SP VVX300

AG22-0213

Polycom VVX310
Polycom VVX400
Polycom VVX410
Polycom VVX500
Polycom SP VVX600
Polycom SP VVX1500

and



Polycom Model EHS Cable

and



AW50



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AW70



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EHS Guide



Compatible desk phones:

Siemens Openstage 30/40/60/80
Siemens Optipoint 410 std/adv

Part code for Unify model:

Siemens Optipoint 420 std/adv
Siemens Optipoint 500 std/adv/eco

AG22-0158

Siemens Optipoint 600

and



EHS 550 Electronic Hookswitch

and



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Compatible desk phones:

Shoretel IP 212K
Shoretel IP 265

Part code for ShoreTel model:

Shoretel IP 480/480G
Shoretel IP 565/565G

AG22-0211

Shoretel IP 230/230G
Shoretel IP 560/560G

and



Agent Avaya ShoreTel EHS Model

and



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TOSHIBA

Compatible desk phones:

Part code for Toshiba model:

AG22-0211

Toshiba DKT 2001/2010/2020
Toshiba IPT 2008/2010/2020

Toshiba DKT 3007/3010/014/3020
Toshiba DP 5008/5018/5022/5032

Toshiba DP 5122/5130/5132
Toshiba IP 5022/5122/5131/5132

Toshiba IP 5522/5631

and



Agent EHS Avaya/Toshiba

and



AW50



AW60



AW70



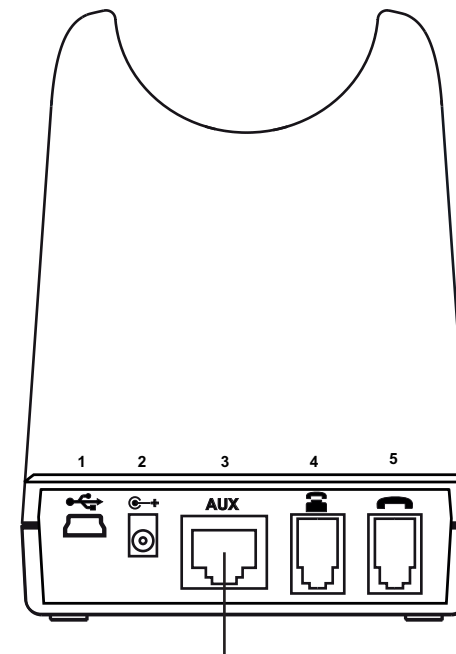
AW80

EHS Guide

EHS set-up for AW Series Headsets

Connect the RJ45 plug to the AUX port on the **AW Series** Headset base, located on the back of the headset base station.

Plug the other end to the socket on your desk phone (refer to your supplier).



AW50/AW60/AW70/AW80 AUX port

EHS Guide

Agent AW Series Product Features



AW50



AW60



AW70



AW80

Range	Up to 100 metres	Up to 100 metres	Up to 100 metres	Up to 100 metres
Talk Time	Up to 9 hours (per battery)	Up to 9 hours (per battery)	Up to 9 hours (per battery)	Up to 9 hours (per battery)
Wearing style	Over the Head, On Ear Headset	Over the Head, On Ear Headset	Over the Head, On Ear Headset	Over the Head, On Ear Headset
VoIP/USB	Yes	Yes	Yes	Yes
ECO DECT	Yes	Yes	Yes	Yes
Conference function	Yes	Yes	Yes	Yes
Acoustic Shock Protection	Yes	Yes	Yes	Yes
Transmission Voice Control	Yes	Yes	Yes	Yes
Connectivity	RJ9/USB	RJ9/USB	RJ9/USB/Bluetooth	RJ9/USB/Bluetooth
Out Of Range Indicator	Yes	Yes	Yes	Yes
Manufacturers Warranty	2 Years	2 Years	2 Years	2 Years



agent

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Thank You

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